

Davis, Lori

From: Davis, Lori on behalf of PUC
Sent: Monday, February 22, 2010 8:26 AM
To: Bailey, Kate
Cc: Howland, Debra
Subject: FW: confidential, nothing you already may know

Hi Kate,

I have attached an internet email from our PUC account.

Tx
Lori

-----Original Message-----

From: [REDACTED]
Sent: Saturday, February 20, 2010 5:24 PM
To: PUC
Subject: confidential, nothing you already may know

To Kate Bailey:

Hello Kate, It frustrates me to no end with what is going on with FairPoint.
This whole thing

as been a fiasco since day one! I left FairPoint and was fortunate to land
another job.

Unfortunately; there is still a lot of turmoil. What you need is testimony
from the front line

supervisors who have been hammered through this whole ordeal. Everyone seems
to be

focused on the union who clueless on operational issues and senior
management who is

also clueless.

kate, you will know who

I am because of the return e-mail address. I want to remain anonymous but
would like to

somehow breath some hope in my previous employees who I know worked hard to

fix the

issues Senior management created.

Can you somehow interview both the planning and engineering 1st level employees? Keeping

it confidential so you can address senior management with the right questions? I think

what you will find can be alarming.

Next Generation Network - Huge fauxpas....They bought fiber without the jelly filled substance

that we always used only to find out nobody followed thru on how it should be spliced!

Nothing works as a result because of how the none jelly filled cable retracts creating microbends

that wont pass the light. Bottom line is more work to get this program off it's feet.

I heard this through one of my contacts. Should you force me to testify, I will refuse as I do not

want to put anyone in jeopardy. I was told this in confidence.

Look I'm sending this to you in confidence that you will use the information the right way.

There are other issues including loop make ups, something that is critical to provisioning.

I do not want to put myself or any of my contacts in harms way! This information should be

enough for you to conduct your own inquiries without raising suspicion. excuse the spelling.

thank you for your time and please do not make me regret this e-mail!!!!!!!!!!

I am only looking to bring the issues to the surface so everyone understands the real issues and how senior management took a good company and alienated it's customers. The 2nd and 1st level managers

have taken the brunt of the bad press which is wrong. Again, I left with good reason as I could no longer

endure the bad decisions that were being made, the hardship placed on lower class managers to help fix the problems with little to no acknowledgement. Peter Nixon and everyone above him should be shot

for what they did to New England! Please do not take offense but I'm sure the PUC would of reconsidered their decision knowing what you know and going thru now!

Damon, Edward

From: Bailey, Kate
Sent: Monday, March 01, 2010 11:03 AM
To: Getz, Tom; Below, Clifton; Ignatius, Amy L
Cc: Ross, F. Anne; Damon, Edward
Subject: I think we need to talk about this

This e-mail came to the PUC account for me while I was on vacation. I know the person this came from and I also have other information that makes this credible. I think we need to investigate this quickly.

Since I was out last week, Lori also forwarded it to Michael. This is something the commission needs to investigate which may have both financial and managerial consequences.

I would like to discuss how we should handle the investigation and whether silo 1 and 2 can work together on it. Do you have time this afternoon?

To Kate Bailey:

Hello Kate, It frustrates me to no end with what is going on with FairPoint. This whole thing

as been a fiasco since day one! I left FairPoint and was fortunate to land another job.

Unfortunately; there is still a lot of turmoil. What you need is testimony from the front line

supervisors who have been hammered through this whole ordeal. Everyone seems to be

focused on the union who clueless on operational issues and senior management who is

also clueless.

kate, you will know who

I am because of the return e-mail address. I want to remain anonymous but would like to

somehow breath some hope in my previous employees who I know worked hard to fix the

issues Senior management created.

Can you somehow interview both the planning and engineering 1st level employees? Keeping

it confidential so you can address senior management with the right questions? I think

what you will find can be alarming.

Next Generation Network - Huge fauxpas....They bought fiber without the jelly filled substance

that we always used only to find out nobody followed thru on how it should

be spliced!

Nothing works as a result because of how the none jelly filled cable retracts creating microbends

that wont pass the light. Bottom line is more work to get this program off it's feet.

I heard this through one of my contacts. Should you force me to testify, I will refuse as I do not

want to put anyone in jeopardy. I was told this in confidence.

Look I'm sending this to you in confidence that you will use the information the right way.

There are other issues including loop make ups, something that is critical to provisioning.

I do not want to put myself or any of my contacts in harms way! This information should be

enough for you to conduct your own inquiries without raising suspicion. excuse the spelling.

thank you for your time and please do not make me regret this e-mail!!!!!!!!!!!!

I am only looking to bring the issues to the surface so everyone understands the real issues and how senior management took a good company and alienated it's customers. The 2nd and 1st level managers

have taken the brunt of the bad press which is wrong. Again, I left with good reason as I could no longer

endure the bad decisions that were being made, the hardship placed on lower class managers to help fix the problems with little to no acknowledgement. Peter Nixon and everyone above him should be shot

for what they did to New England! Please do not take offense but I'm sure the PUC would of reconsidered their decision knowing what you know and going thru now!